



REFUND REQUEST FORM

Date of tour: _____

Booking Reference #: _____

Name on Reservation: _____

Amount of refund requested: _____

Basis for refund requested: _____

Please check YES or NO to each statement below (YES or NO response is REQUIRED on each):

___ YES or ___ NO - Did your tour with Sea Serpent Tours sail as scheduled, or within a reasonable time frame prescribed by Sea Serpent Tours.

___ YES or ___ NO - Did you and your entire party make it to the departure location for pre-board check in at least 20 minutes in advance of your scheduled tour.

___ YES or ___ NO - Did you decide to not participate in the Sea Serpent Tours activity for your own personal reason(s).

___ YES or ___ NO - Was your scheduled tour cancelled by Sea Serpent Tours due to unforeseen circumstances.

By signing below, I attest that the information provided above is accurate and complete, and that any mis-information provided is subject to legal investigation. I also understand that Sea Serpent Tours has a refund policy that is strictly adhered to, and requires a minimum of 72 hours advance notice in writing for any changes or cancellations to my reservation. I understand that in the event I did not adhere to the Sea Serpent Tours cancellation policy in its fullest, I WILL NOT under any circumstances receive a refund.

SIGNATURE: _____ Date: _____

**Note: Please email this form to Capt@seaserpenttours.com
Please allow 48 hours for a response from our resolutions dept.**